

A message from Ivy School Uniforms Regarding TEFA,

We would like to share some important information regarding families who will use Texas Education Freedom Account (TEFA) funds to purchase school uniforms for the upcoming school year.

Ivy School Uniforms is an approved vendor with the State of Texas and TEFA. Families utilizing TEFA funds can purchase uniforms through the Odyssey platform, where Ivy School Uniforms and our approved uniform offerings are listed.

How the Process Works:

- Parents will log into the Odyssey platform and place their uniform orders directly through the system. TEFA, not IVY School Uniforms, will answer all specific ordering questions.
- Once an order is submitted and approved, Ivy School Uniforms will receive it.
- Our team will then pull, process, and ship the order directly to the family.

Important Policy Information

TEFA has informed vendors that **no refunds or exchanges are permitted on purchases made using TEFA funds**. This policy is established by TEFA and is not something Ivy School Uniforms can override. We understand that this may be challenging for families, but our hands are tied regarding this requirement.

Because of this policy, we strongly encourage families, if possible, to visit our store before placing their order through Odyssey. Our staff will be happy to assist with sizing and fitting so that parents can make the most informed purchasing decisions possible before submitting their order.

Thank you for your partnership and support. Please let us know if you have further questions.

Sincerely,

Pat Thornton, owner

Ivy School Uniforms

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